



ValueMomentum Case Study

Quality Assurance Testing for a P&C Carrier modernizing their Billing system

Results

- Performed QA testing services for their modernization initiative in an onsite-offshore engagement model
- Employed Application Specific Testing practices and ensured coverage across multiple critical dimension of State, Product, LOB, Writing Company etc.
- Met the Cost, Quality and Time line constraints of the fast paced agile modernization initiative.

Business Situation

Our Client is a Super regional carrier with nationwide network of agents offers clients life insurance; annuities; homeowners insurance; auto insurance; classic car insurance; insurance for agri-business and targeted commercial exposures; and other insurance-related services. Each agent serves individuals, families and business owners in their local area

Client's Strategic Goals include:

- Alignment of IT systems with Business needs to promote speed to market
- Mitigation of the risk of legacy systems becoming unsustainable
- Improvement of data quality and integrity for decision making and fraud detection
- Efficiency gains by eliminating manual workflows and processes in favor of automated workflows and processes
- Added value in providing a broader range of payment plans

Challenge

The scope and opportunities of improvement for Quality Assurance testing of the Billing initiative are:

- Billing system modernization initiative testing is complicated by time travel requirements of critical transactions E.g. Delinquency
- Performing test automation of Web Services for multiple integration points
- Performing Manual and Automation testing of Data conversion from legacy to modern system
- Perform test automation to support the fast paced agile implementation

Solution

ValueMomentum provided a Application Specific Test strategy and approach to ensure quality of this modernization initiative:

- Established a comprehensive test strategy with a clearly defined roadmap and thoughtful planning for Sprint and release delivery
- Established a partnership with multiple stakeholders
- Fostered continuous, proactive, and visible leadership for decision making
- Encouraged and expected clear communication and managed expectations
- Performed as gate keeper in partnership with the business
- Partnered in evaluating quality goals for each sprint and release
- Provide comprehensive test strategy to provide coverage and reduce defect slippage

About ValueMomentum

ValueMomentum provides Software & Services to Insurance, Healthcare & Financial Services firms.

Our Software is offered as part of our Foundry family of products that addresses Product Configuration, Rating, Underwriting and Agent Portal. Our Services offerings include Application Development & Systems Integration, Enterprise Content Management, Quality Assurance & Testing, Information Management & Business Intelligence and Customer Relationship Management.

Contact ValueMomentum today by writing us at solutions@valuemomentum.com or visit www.valuemomentum.com.

Industry Recognition



Recognized by Tech Decisions & Novarica as Winner of 2012 RAVE Award based on high scores achieved in Novarica's Average Customer Experience (ACE) Rankings and in an Insurance Networking News and Financial Insights (an IDC Company) survey as "Up & Coming" and "Adds Best Value".

Ranked 24th in Deloitte Technology Fast 50 India, 225th in Fast 500 APAC.; Information Week EDGE Award for "Product Design & Rating"



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